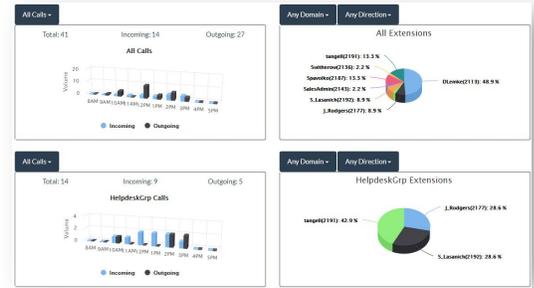




## Cloud SWEET! Hosted Call Reporting

**You can't manage what you can't measure! Take the first step in managing your business with Cloud SWEET!. Increase employee productivity. Increase customer satisfaction.**

The analytics delivered through Cloud SWEET! provide valuable insights into your business. Armed with this information you can make positive changes to your business and effortlessly maximize productivity, reduce costs and drive top line growth.



Export to Excel

Drag a column header and drop it here to group by that column

Call Start	Call End	Domain	Direction	Called Party	Called Party	HC Name
06/11/18 10:08	06/11/18 10:07	External	Incoming	(702) 888-8888	S.Lawrence@2192	Helpdesk
<b>Event</b>						
Attend	2018-06-11 10:36:02	2018-06-11 10:36:17		(702) 888-8888	Attend	
Queue	2018-06-11 10:36:17	2018-06-11 10:36:17		(702) 888-8888		Helpdesk
Ring	2018-06-11 10:36:17	2018-06-11 10:36:27		(702) 888-8888	S.Lawrence@2192	Helpdesk
Talk	2018-06-11 10:36:27	2018-06-11 11:05:09		(702) 888-8888	S.Lawrence@2192	Helpdesk
Call End	2018-06-11 11:05:09	2018-06-11 11:05:09				
<b>Event</b>						
Attend	2018-06-11 11:41:41	2018-06-11 11:41:41		(212) 888-8888	target@2191	Helpdesk
Queue	2018-06-11 11:41:41	2018-06-11 11:41:41		(212) 888-8888		Helpdesk
Ring	2018-06-11 11:41:41	2018-06-11 11:41:52		(212) 888-8888	target@2191	Helpdesk
Talk	2018-06-11 11:41:52	2018-06-11 11:44:58		(212) 888-8888	target@2191	Helpdesk
Call End	2018-06-11 11:44:58	2018-06-11 11:44:58				
<b>Event</b>						
Attend	2018-06-11 11:44:58	2018-06-11 11:44:58		(702) 888-8888	Attend	

## No extra hardware. No extra software.

Cloud SWEET! allows you to add in depth call reporting without the cost associated with hosting an application on-premise. All of this can be done from any device at any time.



**Cloud SWEET!** has been designed for the growing business, their owners and managers who need an easy to use reporting solution to optimize business operations. Comprehensive historical reports for extensions, agents, and groups arm you with the information you need to streamline business operations, make necessary changes and ultimately improve the way you are providing service to your customers in a cost effective and intuitive solution.

Cloud SWEET! requires virtually no maintenance once installed and is available without annual contracts or commitments making it an ideal application in many rapidly growing businesses.

